Please direct all inquiries as indicated below:

**State Agencies – Ground Campuses**
Questions or concerns that are not satisfactorily resolved by school officials may be brought to the attention of:

- The Accrediting Council for Independent Colleges and Schools (ACICS) 750 First Street NE, Suite 980 Washington DC 20002-4241
  Telephone: 202-336-6780

A copy of the commission’s complaint form is available at each campus and may be obtained by contacting student support.

**State Agencies – Ground Students**

**All California Campuses**
Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education (BPPE). Also, a student or any member of the public may file a complaint about this institution with the BPPE by calling 888-370-7589 or by completing a complaint form, which can be obtained on the bureau’s web site. Questions or concerns that are not satisfactorily resolved by college officials for California students may be brought to the attention of:

  - Bureau for Private Postsecondary Education
    Physical Address: 2535 Capitol Oaks Drive, Suite 400
    Sacramento, CA 95833
  - Mailing Address: P.O.Box 980818 West Sacramento, CA 95798-0818
    Telephone: 888-370-7589 / Fax Number: 916-263-1897
    Website: [www.bppe.ca.gov/enforcement/complaint.shtml](http://www.bppe.ca.gov/enforcement/complaint.shtml)

**Anaheim Campus – Nevada Students**
Questions or concerns that are not satisfactorily resolved by school officials for state of Nevada students may be brought to the attention of:

  - Nevada Commission on Postsecondary Education 1820 East Sahara Avenue, Suite 111
    Las Vegas, NV 89104
    Website: [http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm](http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm)

**All Colorado Campuses**
Questions or concerns in the State of Colorado may be brought to the attention of:

  - Director, Colorado Department of Higher Education
    Division of Private Occupational Schools 1560 Broadway, Suite 1600
    Denver, CO 80204
    Telephone: 303-866-2723
    Website: [http://highered.colorado.gov/dpos](http://highered.colorado.gov/dpos)

Complaints or claims may be filed in writing with the Board within two (2) years after the student discontinues his/her training at the school, or at any time prior to the commencement of training.

**All Georgia Campuses**
Questions or concerns that are not satisfactorily resolved by college officials for Georgia students may be brought to the attention of:

  - Georgia Nonpublic Postsecondary Education Commission 2082 East Exchange Place, Suite 220
    Tucker, GA 30084-5305
    Telephone: 770-414-3300
    Website: [http://www.gnpec.org](http://www.gnpec.org)

**Denver North Campus – New Mexico Students**
Questions or concerns that are not satisfactorily resolved by college officials for the state of New Mexico students may be brought to the attention of:

  - New Mexico Commission on Higher Education 2048 Galisteo Street
    Santa Fe, NM 87505-2100
    Telephone: 505-476-8400
    Website: [http://hed.state.nm.us/Complaint_3.aspx](http://hed.state.nm.us/Complaint_3.aspx)

**South Carolina Students**
Complaints against the Westwood College—Atlanta and Atlanta Northlake campuses may be registered with:

  - South Carolina Commission on Higher Education Nonpublic Postsecondary Institution Licensing 1333 Main Street, Suite 200
    Columbia, SC 29201
    Telephone: 803-737-2260
    Website: [http://www.che.sc.gov/New_Web/GoingToCollege/Proprietary.htm](http://www.che.sc.gov/New_Web/GoingToCollege/Proprietary.htm)

**All Illinois Campuses**
Questions or concerns that are not satisfactorily resolved by school officials for students in the state of Illinois may be brought to the attention of:

  - The Illinois Board of Higher Education 431 East Adams, 2nd Floor
    Springfield, IL 62701-1404
    Telephone: 217-782-2551
    IBHE Institutional Complaint Hotline: 217-557-7359

Questions or concerns that are not satisfactorily resolved by school officials for students in the state of Indiana may be brought to the attention of:

  - The Indiana Commission on Proprietary Education 302 West Washington Street, #E-201
    Indianapolis, IN 46204
    Tollfree: 1-800-227-5695 (within Indiana only)
Please direct all inquiries as indicated below:

Arkansas

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Arkansas who are enrolled at WCO may be brought to the attention of:

Arkansas Higher Education Coordinating Board
Arkansas Department of Higher Education
114 East Capitol Ave. Little Rock, AR 72201
Email: ADHE_Info@adhe.edu
Website: http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx

California Students

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of California who are enrolled at WCO may be brought to the attention of:

California Bureau of Private Postsecondary Education
P.O. Box 980818
West Sacramento, CA 95798-0818
Email: bppe@dca.ca.gov
Website: http://www.bppe.ca.gov/forms_pubs/complaint.pdf

Colorado Students

Questions or concerns in the State of Colorado may be brought to the attention of:

Director, Colorado Department of Higher Education Division of Private Occupational Schools
1560 Broadway, Suite 1600
Denver, CO 80202
Telephone: 303-866-2723
Website: http://highered.colorado.gov/dpos

Complaints or claims may be filed in writing with the Board within two (2) years after the student discontinues his/her training at the school, or at any time prior to the commencement of training.

Connecticut Students

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Connecticut who are enrolled at WCO may be brought to the attention of:

Connecticut Department of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
Email: info@ctdhe.org

All Virginia Campuses

A copy of the commission’s complaint form is available at the college and may be obtained by contacting student support.

Questions or concerns that are not satisfactorily resolved by school officials in Virginia may be brought to the attention of:

State Council of Higher Education (SCHEV) James Monroe Building, 9th Floor
101 North 14th Street Richmond, VA 23219
Telephone: 804-225-2600
Website: http://www.schev.edu/students/studentcomplaint.asp

California Students

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of California who are enrolled at WCO may be brought to the attention of:

California Bureau of Private Postsecondary Education P.O. Box 980818
West Sacramento, CA 95798-0818 Email: bppe@dca.ca.gov
Website: http://www.bppe.ca.gov/forms_pubs/complaint.pdf

Colorado Students

Questions or concerns in the State of Colorado may be brought to the attention of:

Director, Colorado Department of Higher Education Division of Private Occupational Schools
1560 Broadway, Suite 1600
Denver, CO 80202
Telephone: 303-866-2723
Website: http://highered.colorado.gov/dpos

Complaints or claims may be filed in writing with the Board within two (2) years after the student discontinues his/her training at the school, or at any time prior to the commencement of training.

Connecticut Students

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Connecticut who are enrolled at WCO may be brought to the attention of:

Connecticut Department of Higher Education 61 Woodland Street
Hartford, CT 06105-2326
Email: info@ctdhe.org

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Arizona who are enrolled at WCO may be brought to the attention of:

Arizona State Board for Private Postsecondary Education 1400 West Washington Street, Room 260 Phoenix, AZ 85007
Website: http://azppse.state.az.us/student_info/compliance.asp

Arkansas Students

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Arkansas who are enrolled at WCO may be brought to the attention of:

Arkansas Higher Education Coordinating Board Arkansas Department of Higher Education 114 East Capitol Ave. Little Rock, AR 72201 Email: ADHE_Info@adhe.edu Website: http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx

Colorado Students

Questions or concerns in the State of Colorado may be brought to the attention of:

Director, Colorado Department of Higher Education Division of Private Occupational Schools 1560 Broadway, Suite 1600 Denver, CO 80202 Telephone: 303-866-2723 Website: http://highered.colorado.gov/dpos

Complaints or claims may be filed in writing with the Board within two (2) years after the student discontinues his/her training at the school, or at any time prior to the commencement of training.

Connecticut Students

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Connecticut who are enrolled at WCO may be brought to the attention of:

Connecticut Department of Higher Education 61 Woodland Street Hartford, CT 06105-2326 Email: info@ctdhe.org

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Arizona who are enrolled at WCO may be brought to the attention of:

Arizona State Board for Private Postsecondary Education 1400 West Washington Street, Room 260 Phoenix, AZ 85007 Website: http://azppse.state.az.us/student_info/compliance.asp
Please direct all inquiries as indicated below:

Connecticut Department of Consumer Protection 165 Capitol Avenue, Room 110 Hartford, CT 06106 Consumer Complaint Hotline: 800.842.2649 Email: trade.practices@ct.gov

District of Columbia Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the District of Columbia who are enrolled at WCO may be brought to the attention of:

District of Columbia Office of the State Superintendent of Education Education Licensure Commission 810 First Street, NE, 9th Floor Washington, DC 20002

Florida Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Florida who are enrolled at WCO may be brought to the attention of:

Florida Commission on Independent Education 325 West Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Email: commissioner@fldoe.org Website: http://www.fldoe.org/cie/complaint.asp

Georgia Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Georgia who are enrolled at WCO may be brought to the attention of:

Georgia Nonpublic Education Commission 2082 East Exchange Place, Suite 220 Tucker, GA 30084-5334 Telephone: 770-414-3300 Website: gnpec.org

Hawaii Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Hawaii who are enrolled at WCO may be brought to the attention of:

Hawaii State Board of Education P.O. Box 2360 Honolulu, HI 96804 Email: ocp@dcca.hawaii.gov Website: http://hawaii.gov/dcca/ocp/consumer_complaint

Idaho Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Idaho who are enrolled at WCO may be brought to the attention of:

Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, Room 307 P.O. Box 83720 Boise, ID 83720-0037

Illinois Students
Questions or concerns that are not satisfactorily resolved by school officials for students in the state of Illinois may be brought to the attention of:


Indiana Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Indiana who are enrolled at WCO may be brought to the attention of:

Indiana Commission on Proprietary Education Attn: Director of Regulatory Compliance 302 West Washington Street, Room E201 Indianapolis, IN 46204 Website: http://www.in.gov/cpe/files/sf39280-complaint.pdf

Iowa Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Iowa who are enrolled at WCO may be brought to the attention of:

Iowa Student Aid Commission 603 East 12th Street, 5th Floor Des Moines, IA 50319 Email: info@iowacollegeaid.gov Website: http://www.iowacollegeaid.gov

Kansas Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Kansas who are enrolled at WCO may be brought to the attention of:

Kansas Board of Regents 1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368
Please direct all inquiries as indicated below:

**Louisiana Students**
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Louisiana who are enrolled at WCO may be brought to the attention of:

- Louisiana Board of Regents
- P.O. Box 3677
- Baton Rouge, LA 70821-3677
- Website: http://regents.la.gov/proprietary-schools/

**Maine Students**
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Maine who are enrolled at WCO may be brought to the attention of:

- Maine Department of Education Complaint Investigator
- 23 State House Station
- Augusta, ME 04333-0023
- Email: jonathan.braff@maine.gov

**Maryland Students**
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Maryland who are enrolled at WCO may be brought to the attention of:

- Maryland Higher Education Commission 6 N. Liberty Street, 10th Floor
- Baltimore, MD 21201
- Telephone: 410-767-3300 or 800-974-0203
- Website: www.mhec.state.md.us

**Michigan Students**
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Michigan who are enrolled at WCO may be brought to the attention of:

- Michigan Department of Labor & Economic Growth Office of Postsecondary Services
- Proprietary School Unit Staff
- 201 North Washington Square Lansing, MI 48913
- Website: http://www.michiganps.net/complaint.aspx

**Minnesota Students**
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Minnesota who are enrolled at WCO may be brought to the attention of:

- Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350
- St. Paul, MN 55108
- Telephone: 800-657-3866
- Website: http://www.ohe.state.mn.us/mPg.cfm?pageID=1078

**Mississippi Students**
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Mississippi who are enrolled at WCO may be brought to the attention of:

- Mississippi Commission on College Accreditation
- 3825 Ridgewood Road
- Jackson, MS 39211-6453
- Website: www.mhec.state.md.us

**Missouri Students**
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Missouri who are enrolled at WCO may be brought to the attention of:

- Missouri Department of Higher Education
- 205 Jefferson Street
- P.O. Box 1469
- Jefferson City, MO 65102-1469
- Email: info@dhe.mo.gov

**Montana Students**
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Montana who are enrolled at WCO may be brought to the attention of:

- Montana Department of Education
- 75 Pleasant Street
- Malden, MA 02148-4906

Website: http://www.doe.mass.edu/ops Email: proprietaryschools@doe.mass.edu

Website: http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf
enrolled at WCO may be brought to the attention of:

Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
2500 Broadway Street
P.O. Box 203201
Helena, MT 59620-3201
Montana Office of Consumer Protection
2225 11th Avenue
P.O. Box 200151
Helena, MT 59620-0151
Email: contactocp@mt.gov

Nebraska Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Nebraska who are enrolled at WCO may be brought to the attention of:

Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005

Nevada Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Nevada who are enrolled at WCO may be brought to the attention of:

Nevada Commission on Postsecondary Education
3663 East Sunset Road, Suite 202
Las Vegas, NV 89120
Website: http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm

New Hampshire Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of New Hampshire who are enrolled at WCO may be brought to the attention of:

New Hampshire Postsecondary Education Commission
3 Barrell Court #300
Concord, NH 03301-8531
Website: http://www.nh.gov/postsecondary/complaints

New Jersey Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of New Jersey who are enrolled at WCO may be brought to the attention of:

New Jersey Commission on Higher Education
P.O. Box 542
Trenton, NJ

08625
Email: nj_che@che.state.nj.us
New Jersey Department of Labor & Workforce Development 1 John Fitch Plaza
P.O. Box 110
Trenton, NJ 08625-0110
Email: schoolapprovalunit@dol.state.nj.us
Website: http://lwd.dol.state.nj.us/labor/forms_pdf/edtrain/Conflict%20Resolution%20Questionnaire.pdf

New Mexico Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of New Mexico who are enrolled at WCO may be brought to the attention of:

New Mexico Higher Education Department
2048 Galisteo
Santa Fe, NM 87505
Website: http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37/c44bb63caae612e0dba7/PPS%20Complaint%20Form.pdf

New York Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of New York who are enrolled at WCO may be brought to the attention of:

New York Office of College and University Evaluation New York State Education Department
5 North Mezzanine
Albany, NY 12234
Email: ocueinfo@mail.nysed.gov
Website: http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html

North Dakota Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of North Dakota who are enrolled at WCO may be brought to the attention of:

North Dakota Department of Career and Technical Education
State Capitol, 15th Floor
600 East Boulevard Avenue, Dept. 270
Bismarck, ND 58505-0610 Email: cte@nd.gov

Ohio Students
Please direct all inquiries as indicated below:

Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Ohio who are enrolled at WCO may be brought to the attention of:
Ohio State Board of Career Colleges and Schools 30 East Broad Street, 24th Floor, Suite 2481 Columbus, OH 43215
Website:
http://scr.ohio.gov/OhioBoardofRegents
30 East Broad Street, 36th Floor Columbus, OH 43215-3414

Oklahoma Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Oklahoma who are enrolled at WCO may be brought to the attention of:
Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104
Oklahoma State Board of Private Vocational Schools 3700 Classen Boulevard, Suite 250 Oklahoma City, OK 73118-2864

Oregon Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Oregon who are enrolled at WCO may be brought to the attention of:
Oregon Office of Degree Authorization 1500 Valley River Drive, Suite 100 Eugene, OR 97401 Oregon Department of Education Private Career School Office 255 Capitol Street NE Salem, OR 97310-0203 Website:
http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc

Pennsylvania Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Pennsylvania who are enrolled at WCO may be brought to the attention of:
Pennsylvania Department of Education 333 Market Street Harrisburg, PA 17126-0333

Puerto Rico Students
Questions or concerns that are not satisfactorily resolved by school officials for students from Puerto Rico who are enrolled at WCO may be brought to the attention of:
Puerto Rico Council on Higher Education P.O. Box 1900 San Juan, PR 00910-1900

Rhode Island Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Rhode Island who are enrolled at WCO may be brought to the attention of:
Rhode Island Board of Governors for Higher Education Shepard Building 80 Washington Street Providence, RI 02903

South Carolina Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of South Carolina who are enrolled at WCO may be brought to the attention of:
South Carolina Commission on Higher Education 1333 Main Street, Suite 200 Columbia, SC 29201 Website:
http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf

South Dakota Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of South Dakota who are enrolled at WCO may be brought to the attention of:
South Dakota Board of Regents 306 East Capitol Avenue, Suite 200 Pierre, SD 57501-2545

Texas Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Texas who are enrolled at WCO may be brought to the attention of:
Texas Workforce Commission, Career Schools and Colleges Room 226-T, 101 East 15th Street Austin, TX 78778-0001 Website:
http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf
Texas Higher Education Coordinating Board 1200 East Anderson Lane Austin, TX 78752

U.S. Virgin Islands Students
Questions or concerns that are not satisfactorily resolved by school officials for students from the U.S. Virgin Islands who
Please direct all inquiries as indicated below:

are enrolled at WCO may be brought to the attention of:
- Government of the U.S. Virgin Islands Department of Education
- Office of the Commissioner 1834 Kongens Gade
- St. Thomas, VI 00802

Utah Students
- Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Utah who are enrolled at WCO may be brought to the attention of:
  - Utah Division of Consumer Protection 160 East 300 South Salt Lake City, UT 84111
  - Email: consumerprotection@utah.gov
  - Website: http://consumerprotection.utah.gov/complaints/index.html

Vermont Students
- Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Vermont who are enrolled at WCO may be brought to the attention of:
  - Vermont Department of Education State Board of Education
  - 120 State Street Montpelier, VT 05620-2501

Virginia Students
- Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Virginia who are enrolled at WCO may be brought to the attention of:
  - State Council of Higher Education 101 North 14th Street
  - James Monroe Building Richmond, VA
  - 23219
  - Email: communications@schev.edu
  - Website: http://www.schev.edu/forms/StudentComplaintInformation.pdf

Washington Students
- Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Washington who are enrolled at WCO may be brought to the attention of:
  - Washington Student Achievement Council 917 Lakeridge Way
  - P.O. Box 43430
  - Olympia, WA 98504-3430
  - Email: dainfo@wsac.wa.gov
  - Website: http://www.wsac.wa.gov/WashingtonInstitutions/ProtectingConsumers
  - Washington Workforce Training and Education Coordinating Board
  - 128 10th Avenue SW
  - P.O. Box 43105
  - Olympia, WA 98504-3105
  - Email: workforce@wtb.wa.gov
  - Website: http://www.wtb.wa.gov/PCS_Complaints.asp

West Virginia Students
- Questions or concerns that are not satisfactorily resolved by school officials for students from the state of West Virginia who are enrolled at WCO may be brought to the attention of:
  - West Virginia Higher Education Policy Commission 1018 Kanawha Boulevard E, Suite 700
  - Charleston, WV 25301-2800
  - Community and Technical College System of West Virginia 1018 Kanawha Boulevard E, Suite 700
  - Charleston, WV 25301

Wisconsin Students
- Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Wisconsin who are enrolled at WCO may be brought to the attention of:
  - Wisconsin Educational Approval Board 30 West Mifflin Street, 9th Floor
  - P.O. Box 8696
  - Madison, WI 53708-8696
  - Telephone: 608-266-1996
  - Email: eabmail@eab.state.wi.us
  - Website: http://eab.state.wi.us/resources/complaint.asp

Wyoming Students
- Questions or concerns that are not satisfactorily resolved by school officials for students from the state of Wyoming who are enrolled at WCO may be brought to the attention of:
  - Wyoming Department of Education 2300 Capitol Avenue
  - Hathaway Building, 2nd Floor
  - Cheyenne, WY 82002-0050
  - Telephone: 307-777-6210